#### JCHC Member Survey

Joint Commission on Health Care August 22, 2017 Meeting

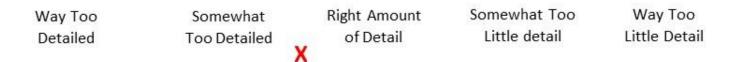
Andrew Mitchell
Senior Health Policy Analyst

#### Background

- Survey of JCHC members conducted in April –
   May, 2017 to receive feedback on staff studies
- Survey conducted through phone interviews with former JCHC intern from College of William & Mary
- 13 (of 19) JCHC members responded

### Member Assessments of 2016 Staff Studies

• Depth of Content:



• Clarity of content:



Alignment with study mandate:

		Somewhat On	Somewhat Off		
Very On Target	On Target	Target	Target	Off Target	Very Off Target

## Member Assessments of 2016 Staff Studies

• Educational value of presentations:



Usefulness of presentations for policy-making:



Overall quality of presentations



# Based on Member Feedback, JCHC Staff are Taking the Following Actions

- JCHC members are now receiving staff presentations 2-3 days in advance
- JCHC study presentations will include 1-2 summary/conclusion slides indicating the key points of the study
- JCHC study presentations will include an appendix for relevant information that may be too detailed/time-consuming to discuss during the presentation
- Staff will provide an explanation of the policy options at the decision matrix meeting
- Thank you!